Tone of Voice – Quiz Answers

1) When you are talking to someone, it is a good idea to keep track of that person's face to make sure they are hearing you the way you want them to.

A) True
B) False

2) How your voice sounds when you talk is referred to as "tone of voice".

A) True
B) False

3) When you talk to another person, the actual words you say are the most important part of the messag

A) True
B) False

4) Words can mean totally different things depending on "how" you say them.

A) True
B) False

5) The following is an example of "tone of voice" that is a bit off.

A) using all capital letters in an e-mail
B) yelling when you are happy
C) yelling hello across the library
D) asking a question while shaking your fist at someone
E) all of the above

6) When you are talking to another person about something that isn't particularly important to you, what might be the problem if the other person says, "Hey, chill out!"

They might have misunderstood your tone of voice.